

Shopping Guidelines for Okines Food Co-op

From 1st July: Shop is open to public - Online orders still available

- **Location and opening hours:**
 - NOW Back in the Food Co-op Shed – newly extended and part-refurbished.
 - Tuesday (2-5pm) and Sunday (9:30am-12:30pm)
- **Covid-19 guidelines for shopping:**
 - **4 people shopping** at a time (please be patient if you have to wait outside)
 - keeping **physical distancing and sterilizing** measures (signs, sterilizer provided)
 - please **sign in** when you enter the terrapin
 - **pack and weigh your own goods**, you can use your own containers
 - **fill in the Shopping Sheet** provided and hand to the cashier to process your sale
- **Payment Methods:**
 - **No Cash taken** until restrictions ease
 - **Credit/debit card**
 - **Giftcard credits**
 - **Bank transfer on site please:** show the cashier your statement.
 - **Email an invoice.** If you cant process a transfer on site - please do so within 7days.
 - **A Late Payment Fee of \$5** will be added to your sale after this time.

BENDIGO BANK DETAILS
Name: Okines Food Co-op
BSB: 633 000
Acc: 146012570

- **Pre-order option still available:**
 - send orders by **Thursday 5pm** and **nominate your collection day/place:**
 - Sunday: 9:30am-12:30pm from the co-op
 - Tuesday: 2-5pm from the co-op
 - Monday-Friday: 9am- 3pm from the community house office
(*Delivery option if you are in need*)
 - **Please send orders to: okines.orders@gmail.com**
label your emails with the subject: 'ORDER followed by your NAME'
(above email address is for orders ONLY – send other mail to okines.food.coop@gmail.com)
- **Order guidelines:**
 - keep orders to **15 items max**
 - **specify quantities** in kg / g, or cups and indicate acceptable **substitutes**
 - **bulk orders:** 3-5kg (8% disc.) can be included in the normal order. Send a separate email for full bag orders (e.g. 25kg flour) mark as BULK (10% disc).

We look forward to seeing you back at the co-op!

